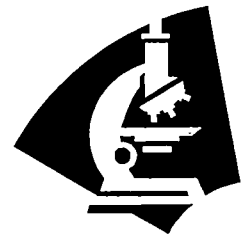


THE NANOGRAM

Martha Jefferson Hospital Laboratory Services



Winter
2017



Important Phone Numbers

Clinical Lab
654-7170 or
fax 654-7164

**Anatomic Pathology
Lab**
654-7955 or
fax 654-7944

**AP Client Services
Representative,
Noel Jorgensen**
654-5525

Great News!

SMJH Histology now offers 45 in-house antibodies for IHC staining.

Histology has purchased a Ventana Ultra IHC stainer that will be up and running by second quarter of 2017. After validating!

Just a friendly reminder...

Quarterly Newsletter on Website

This newsletter is from the Laboratory and will be distributed on a quarterly basis. It contains important information and news briefs concerning laboratory services. In addition to normal distribution, each issue will be posted at www.cvillepathology.net under the News Brief section.

Lab Ordering Reminder: Sexually Transmitted Disease Panel

When ordering Chlamydia/GC please remember the 2 codes below for **CHLAMYDIA/GC NUCLEIC ACID AMP**: Urine sample LAB 4457 **Swab sample LAB4187**

Lab Ordering Reminder: Platelet Clumping and Blue Top Tubes

If you are sending a blue top tube because of platelet clumping, please write this on the requisition/ order so lab staff is aware of this for processing.



Annual Lab Safety Education

Sentara Martha Jefferson Hospital Laboratory had their annual Laboratory Safety Training in December 2016. The training was led by Sentara Laboratory Safety Officer, Daniel J. Scungio, MT (ASCP), SLS, CQA (ASQ). He has over 25 years of experience as a certified Medical Technologist and after 10 years of lab management moved into his Safety Officer position with the Sentara system. Our Lab staff enjoyed his on-site education and safety training.

REMINDERS: Pathology and Cytology

Friendly reminders to help with ease of accessioning and timely processing of lab specimens in Pathology and Cytology.

- Please include ICD10 codes on requisitions
- For TRICARE patients, please include copies of front and back of insurance cards.
- Sentara offices that place orders in EPIC, Medicare ABN requirements for Pap test are below and an ABN is often required (even if prompts don't come up in EPIC). Testing that requires ABN signature, **PAP** (only every 2 years if Post menopausal, every year if child bearing age) and **HPV** (in almost all circumstances except CMS now covers combo testing of PAP and HPV every 5 years for women ages 30 to 65). Specimens must be held for ABN if not received with specimen and test order.

Microbiology

REMINDERS:

SMJH Microbiology would like to remind physicians, nurses, and offices about ordering certain cultures and Microbiology tests.

- **Prosthetic Culture** (LAB4682) is ordered to diagnose prosthetic joint infections. These specimens are specifically tissue, fluid, or swabs from a patient's shoulders, hips, or knees.
- **All cultures will come with sensitivities without having to order sensitivities.**
- With the exception of Urine cultures, all other **cultures** should be ordered with Gram Stain instead of with sensitivity. (Cultures don't come with Gram stain and if you want it, you must order it).
- **Sterile site cultures** (LAB3043) and **Tissue cultures** including bone (LAB3046) include both an aerobic and anaerobic set up. You do not need to order a separate anaerobic culture.
- A **tissue culture** should only be ordered on actual tissue samples sent to the Lab.
- A **sterile site culture** should be from a site free of normal flora or collected in an aseptic manner to prevent contamination by normal flora. (Examples of sterile sites include but not limited to: Internal organs collected with a swab-not a piece of tissue, sinus, and lumbar site)
- Please use the lab code of 0497262 for **GIARDIA EIA & SCREEN FOR CRYPTOSPORIDIUM**.
- Please use the lab code of LAB6700 for **BORDETELLA PERTUSSIS PCR**.

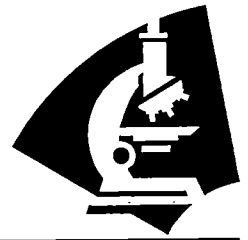
Visit Charlottesville Pathology's website at: www.cvillepathology.net

THE NANOGRAM

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Lab Leaders

Jeff Willy, MBA, MT (ASCP)
Director, Lab Services

Carolyn Dotson, MT (ASCP)
Lab Operations Manager

Thea Alterman, MT (ASCP)
QC/QA Manager

Bette Webber, MT (ASCP)
Lab Administrative Manager

Sarah Harris, MSHS, MLT (ASCP)
Clinical Core Lab Manager

Pathologists

R. Hunt MacMillan III, MD

J. Tyler Green, MD
Director of Histology, Chemistry, Microbiology, and Blood Bank

Laura Spinelli, MD
Medical Director, Lab Director of Cytology, Hematology, Serology, Coagulation, and Urinalysis

Laboratory Outpatient Testing Hours

On October 1, 2016 the SMJH laboratory no longer provided after hours outpatient services for blood draw or specimen collections. Specimen drop offs are accepted as usual.

Our Outpatient Collection Hours are as follows:

Lab Specimen Collections 2nd Floor SMJH
Monday-Friday 7:00am to 5:00pm

Outpatient Collection Center at Proffit Rd.
Monday -Friday 8:00am to 4:00pm

Patients that present for a STAT draw for a **PT (Prothrombin Time), a BHCG (Beta-HCG), PROG (Progesterone), E2 (estradiol), or HCT (Hematocrit) ONLY** will be directed to the Emergency Department for both an outpatient registration and specimen collection.

The flow for all outpatients arriving with orders for **microbilirubin testing** will be as follows:

- Monday-Friday from 0700-1700 outpatients present to the Lab Specimen Collections on the 2nd floor of the Main Hospital for registration and collection.
- Afterhours, weekends, and holidays outpatients present to Obstetrics/Wendal 3 on the 3rd floor of the Main Hospital for registration and collection by a member of the OB Team.

Patients with other lab requests will need to return during normal business hours. Questions, please call Main Lab at 654-7170.

Physician 2016 Survey



In the fall of 2016, SMJH conducted a physician survey. Results are below.

- Please rate our services for STAT inpatient test TAT (Turnaround time): 83.6%
- Please rate our services for STAT outpatient test TAT: 87.9%
- Please rate our services for routine test TAT: 91.2%
- Please rate our services in clinical lab for accuracy and reliability of results: 95.6%
- Please rate our services in clinical lab for critical value notification: 95.6%
- Please rate our courier services: 84.2%
- Please rate our outpatient phlebotomy services: 86.2%
- Are you aware of the outpatient phlebotomy services at the OCC are no longer available and have moved to the 2nd floor of SMJH: yes 78.79% and no 21.21%
- For clinical Lab please rate staff communication for courtesy: 92.5%
- For AP (Anatomic Pathology) and Cytology, rate our services for diagnostic accuracy: 93.5%
- For AP and Cytology, rate our services for Pathologists to Physician communication: 93.3%
- For AP and Cytology, rate our services for quality of report (clarity, comprehensiveness, style): 98.3%
- For AP and Cytology, rate our services for timeliness of reports: 91.8%

Overall, the survey results were good and we thank those who took the time to complete the survey. We would like to increase response volume and would welcome any feedback on how to make it easier for our physicians and offices to respond. Feel free to contact Noel Jorgensen at naj6@cvillepathology.net for suggestions or comments.

2017
HAPPY NEW YEAR

Have a happy, healthy, and successful 2017 from
SMJH Lab and Charlottesville
Pathology Associates!



The next Nanogram newsletter will be Summer 2017 distributed in April 2017.