

THE NANOGRAM

Winter 2013



Martha Jefferson Hospital Laboratory Services

Important Phone Numbers

Clinical Lab
654-7170 or
fax 654-7164

**Anatomic Pathology
Lab**
654-7955 or
fax 654-7944

**AP Client Services
Representative,
Noel Jorgensen**
654-5525

**Reproductive
Technology Lab**
654-8530

Cytology

MJH Cytology Laboratory runs the Qiagen HC2 assay for HPV and CTGC which are FDA approved tests. The Lab has validated the process of testing SurePath aliquots, and participates in ongoing College of American Pathology (CAP) Proficiency Testing (PT) on HPV and CTGC assays. PT involves the laboratory periodically receiving Qiagen, SurePath and Thinprep sample sets from the CAP to test and report back. Our results consistently have excellent accuracy.

Quarterly Newsletter on MJH website

This newsletter is from the Laboratory and will be distributed on a quarterly basis. It contains important information and news briefs concerning laboratory services. In addition to normal distribution, each issue will be posted at www.cvillepathology.net under the News Brief section.

Sentara Healthcare System and MJH: Teamwork Example in Anatomic Pathology

Martha Jefferson Hospital joined the Sentara Healthcare System in 2012. By joining a larger group, MJH has increased its ability to provide high quality medical care to patients. This merger has many great aspects for the laboratory and provides accessibility to shared resources. One example is shared staffing in Anatomic Pathology among the Sentara Healthcare System. With teamwork in mind, Martha Jefferson Histology Services sent a Histotech to Rockingham Memorial Hospital (another Sentara Healthcare Hospital) when laboratory staffing needs developed. All of Sentara Healthcare works together to improve the health of the communities in which they are located and Martha Jefferson is proud to be part of a system that continues its caring tradition.

Patient Safety

HUDDLES

The hospital and laboratory have initiated daily safety huddles. These huddles provide staff the opportunity to discuss safety issues of the previous 24 hours and any anticipated issues for the next 24 hours. Topics can include critical equipment issues, critical staffing issues, and any risk and/or threat to safe quality patient outcomes.

Martha Jefferson Hospital

Below: Clinical Laboratory staff members prior to a Lab meeting and ready to wish everyone a Happy New Year.

Right: Drs. MacMillan and Spinelli with Anatomic Pathology and Cytology Laboratory members posing for a "Welcome 2013" picture.



Have a Wonderful 2013!

From: MJH Clinical & Pathology Lab and Charlottesville Pathology Associates!

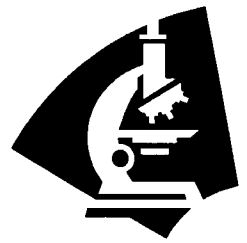


**New Blood Bank
Section Leader**

Matthew Gardner, MLT (ASCP) has been promoted to the new Blood Bank Section Leader position. Welcome Matt to a leadership role in the Clinical Laboratory.

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Martha Jefferson Hospital Laboratory Services

Lab Leaders

Nancy Lewis, MT (ASCP)
Director, Lab Services

Jeff Willy, MBA, MT (ASCP)
Director, Anatomic Pathology, IVF Laboratory, and Special Projects

Carolyn Dotson, MT (ASCP)
Lab Operations Manager

Thea Alterman, MT (ASCP)
QC/QA Manager

Bette Webber, MT (ASCP)
Lab Administrative Manager

Sarah Harris, MSHS, MLT (ASCP)
Client Services Manager

Pathologists

R. Hunt MacMillan III, MD
Medical Director, Lab

Thomas Dudley, MD
Director of Histology and Blood Bank

Laura Spinelli, MD
Director of Cytology, Hematology, Serology, Coagulation, and Urinalysis

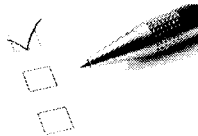
Martha
Jefferson
Reproductive
Technology
Laboratory

Ted Thomas, PHD
Scientific Director

Outpatient Survey Results

Martha Jefferson Hospital Laboratory Services conducted their 2012 Outpatient Survey. 100 surveys were distributed and 68 were returned. There were very positive results and the feedback will help the Laboratory train staff and continue their excellence in customer service. See some of the results below.

1. Wait for blood collection (from time registration is completed to time of blood draw).
 - ◆ 51% Much Shorter
 - ◆ 35% Expected
 - ◆ 11 % Somewhat Shorter
 - ◆ 3 % Somewhat Longer



NEW

C. Difficile, toxin Band NAP1 (Epidemic Strain) by PCR is now being performed in the Clinical Laboratory.

More Results of the Outpatient Survey

2. Courteous and Professional Treatment
 - ◆ 77% Much Better
 - ◆ 3% Somewhat Better
 - ◆ 20% Expected
3. Overall Specimen Collection Experience
 - ◆ 79% Excellent
 - ◆ 15% Expected
 - ◆ 6% Somewhat Better
4. I was asked to state my name and date of birth
 - ◆ 99% Yes
 - ◆ 1 % No

The Laboratory is thankful for the responses and will continue to conduct these surveys in the future.

Hints for Microbiology

Hint 1

If a stool culture is ordered, it needs to be in Para-Pak. Tri-Pak will fulfill the needs of all of our testing. (Plain cup, formalin preserved, and culture specimen)

Hint 2

The paperwork should include as much clinical history as possible and specifically if the patient is taking **antibiotics**. Antibiotics will effect the growing of culture.

Hint 3

Always label specimen with Name, Date of Birth, Date of Collection, and **SOURCE**.

Section Leaders in the Laboratory

To reach any Section Leader, please call 654-7170.

3 to 11 Shift, **Mary Fry**
Blood Bank, **Matt Gardner**
Chemistry, **Tina Murphy**
Cytology, **Ann Lersch**
Hematology, **Debbie House**
Histology, **Lorraine Pantella**
Microbiology, **Shirley Jenkins**
FSED Lab, **Bonnie Hansen**
Phlebotomy, **Geoffrey Jackson**
Serology/Coag/Urinalysis, **Sarah Harris**

Pap Quality Measures

As part of the Sentara system, in addition to ongoing Martha Jefferson Hospital customer service and quality goals, the laboratory is also measured by Sentara performance standards. For Cytology Services, this means strict Pap turn-around-time goals for which some redesign and training of additional support staff have had a positive impact helping us to better serve our laboratory customers.