

THE NANOGRAM

Martha Jefferson Hospital Laboratory Services

Fall 2012



Important Phone Numbers

Clinical Lab
654-7170 or
fax 654-7164

**Anatomic Pathology
Lab**
654-7955 or
fax 654-7944

**AP Client Services
Representative,
Noel Jorgensen**
654-5525

**Reproductive
Technology
Laboratory**
654-8530

Celebration:

Martha Jefferson Holds 1 Year Move Celebration

Although it may seem hard to believe, it has been over a year since MJH made the move into the new hospital. On the official year anniversary (August 28, 2012), there were a variety of events throughout the hospital to recognize the day and to celebrate. Thanks for your part in making this year an easy transition into our new home.

Quarterly Newsletter on MJH website

This newsletter is from the Laboratory and will be distributed on a quarterly basis. It contains important information and news briefs concerning laboratory services. In addition to normal distribution, each issue will be posted at www.cvillepathology.net under the News Brief section.

SPECIAL REMINDER: ALL Microbiology and Anatomic Pathology specimens submitted should be accompanied by a completed requisition with the **SOURCE** identified.

AABB Survey

American Association of Blood Banks (AABB) is the association representing institutions in the field of transfusion. It strives to improve the quality and safety of collecting, processing, testing, distributing, and administering blood and blood products. MJH Blood Bank is accredited by this organization and during the summer, MJH had its AABB inspection. The inspector was Sue Scofield from Emory Midtown Hospital in Atlanta, GA. We are proud to say that we passed with positive feedback, and both parties came away from the inspection with some good ideas for improving our processes. Visit www.aabb.org for more information on the organization.

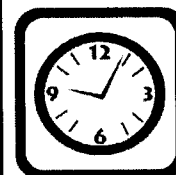
Shirley Jenkins, Section Leader of Microbiology and Medical Technologist, handling specimens on the Micro bench in the Laboratory.



Phlebotomy: Outpatient Wait Times

One of the laboratory's quality management indicators includes monitoring outpatient wait times. Laboratory management looks at the percentage of outpatients seen by a phlebotomist within 15 minutes of completed registration. The results are listed below in the chart for May 2012, June 2012, and July 2012.

May	86.1%
June	87.0%
July	88.4%



Martha Jefferson Laboratory staff continuously strive to decrease wait times and improve the patient experience.

New Instrument for Microbiology

Martha Jefferson Laboratory Services has a new Microbiology instrument called the GeneXpert by Cepheid. Microbiology will soon be reporting C. difficile by PCR on it. The instrument will allow each sample to be processed when it arrives instead of batching and running one batch, once a day. The clinical laboratory hopes to later perform MRSA and VRE surveillance screening using this instrument because it does have the capability. The new instrument is an efficient and productive enhancement to the Microbiology section of the Laboratory.

Please take special note when checking the appropriate location (private office, OSC, etc.) on your written requisitions for the Pathology Laboratory. We want to capture accurate information and process the specimen with the appropriate place of service. Thanks for your attention to this detail. Any questions can be directed to Histology at 654-7188.

**Location Box
on REQS**

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Lab Leaders

Nancy Lewis, MT (ASCP)
Director, Lab Services

Jeff Willy, MT (ASCP)
Director, Anatomic Pathology, IVF Laboratory, and Special Projects

Carolyn Dotson, MT (ASCP)
Lab Operations Manager

Thea Alterman, MT (ASCP)
QC/QA Manager

Bette Webber, MT (ASCP)
Lab Administrative Manager

Sarah Harris, MSHS, MLT (ASCP)
Client Services Manager

Pathologists

R. Hunt MacMillan III, MD
Medical Director, Lab

Thomas Dudley, MD
Director of Histology and Blood Bank

Laura Spinelli, MD
Director of Cytology, Hematology, Serology, Coagulation, and Urinalysis

Martha
Jefferson
Reproductive
Technology
Laboratory

Ted Thomas, PHD
Scientific Director

Histology: Get To Know The Pathologists' Assistant (PA)



Phon Wikoff, PA at the grossing area in Pathology ready to start her day in the Lab.

The pathologists at Martha Jefferson Hospital have a Pathologists' Assistant (PA), Phon Wikoff, that works closely with them to handle grossing of anatomic pathology specimens. Phon graduated from UVA in 2001 with a BA in Biology and then worked as a lab tech for 2 years. She next attended the Duke PA Program earning an MHS. After graduating and passing the PA certification exam, she returned back

to Charlottesville and worked at UVA. Five years ago, she joined Charlottesville Pathology Associates and has been a crucial part of the practice here at MJH.

Becoming a PA has proven to be an excellent career choice for Phon because she has always been fascinated with anatomy. Working with surgical specimens is a perfect fit, and she is proud to be part of the process of providing an accurate diagnosis so that patients can receive the best treatment for their conditions.

DNV (Det Norske Veritas) Survey: August 20, 2012

DNV is an organization that works with national Healthcare authorities to effectively manage risk. It is one of the leading certification bodies and a leader in quality and safety. MJH had a DNV on-site survey for approximately 3.5 days at the end of August. The surveyors visited many areas of the hospital including the laboratory. The laboratory received nice remarks and complimentary feedback regarding our quality indicators. Overall, the survey was a success. For more information about the DNV visit the website www.dnv.com/industry/healthcare/index.asp.

OPEN

Clinical Lab: Proffit Rd.

The Clinical Laboratory at the Emergency Department in the OCC Proffit Rd. opened on **Sept. 19th** with expanded services. These services include 24 hour staffing, on-site coagulation testing (PT, PTT, D-dimer), expanded chemistry menu including on-site BHCG, TSH, pro-BNP, and lactic acid.

Microbiology Ordering: MRSA & CXVB

These are helpful reminders to make certain that the intended tests are performed on specimens. Please read and if you have any questions they may be directed to Microbiology at 654-7170.

CXVB Ordering

To ensure the correct test is ordered and reported, please order CXVB (Group B Strep culture) on the Clinical Lab request for pregnant women. When ordering a genital culture for women that are NOT pregnant, please do NOT circle the CXVB but instead write in the special request section, "Genital Culture for all Pathogens".

MRSA Ordering

If you have a nasal specimen that you would like to test for MRSA, please order it by circling CMRS on the Clinical Lab request. If you have a specimen that is not a nasal specimen and would like to send it for MRSA testing, please order the general culture on the request (Example: if wanting to check MRSA from a wound, order wound culture). These cultures are tested for MRSA and you will receive sensitivities.